

# Collection of digital and technical solutions for universally designed workplaces

## DENMARK/NORDIC WELFARE CENTRE – THE FUTURE OF WORKING LIFE

The Nordic Welfare Centre is part of the Nordic Council of Ministers' social and health sector, consisting of eight Northern European and regional governments. The Future of Working Life programme compiles knowledge on digital and technical solutions for universally designed workplaces, targeted towards employers, employees, and experts. In 2021 its solutions have been shared with Nordic authorities that support people with disabilities in working life, such as all 94 job centres in Denmark and the 242 employment offices in Sweden.

### Problem targeted

There is a lack of systematic information about the tools and solutions that enable a universally designed workplace.

### Solution, innovation, and impact

The Future of Working Life programme identifies and provides solutions in 18 technology areas that have the potential to improve the situation in the labour market for people with disabilities. It supports employers, employees, and civil servants by informing them about technical solutions and how to implement them. Examples include new possibilities of telepresence and teleworking, as outlined by the Technical University of Denmark, which has developed a VR-based simulator that enables persons with disabilities to train robotic elements using gaze-control. As a result, persons with disabilities get to shape the product development cycle using innovative tools in industries, such as robotics.



The future of work is inclusive: a universally designed workplace in Scandinavia.

### Outlook, transferability, and funding

The project's annual cost of €165,000 is funded by the Labour Market Committee of the Nordic Committee of Senior Officials for Labour. As of 2021 discussions are taking place with Nordic authorities about continuing the work, and with research funders about increasing investment for research and innovation beyond the €150,000 grant that currently funds the majority of the project. The Nordic Welfare Centre will also review internal proposals on how to further grow the repository of digital and technical solutions, including the option to source peer-reviewed articles published in languages other than English.

**“The project has put digital solutions on the agenda. This will create opportunities for people with disabilities.”**

Ingrid Ihme, Director, Telenor Open Mind

The growth of the programme has been supported by two webinars, which had 650 registered attendees and have since been published on YouTube. The information has also been distributed to all job centres in Denmark and employment offices in Sweden and Norway, covering around 15,000 employees.

### FACTS & FIGURES

Start: 2019

- Over 4,000 peer-reviewed articles have been produced.
- Two webinars with 1,000 live viewers were organized.
- *A policy from the Public Sector.*



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